



Even Cisco CSEs – masters of troubleshooting – can find multi-vendor solutions challenging. Banish uncertainty by attending our one-hour TSANet webinar.

TSANet's worldwide vendor-neutral, web-based infrastructure offers real-world solutions for multi-vendor situations, such as:

- 🔍 "How can I isolate the problem?"
- 🤝 "How can a CSE get the cooperation of a 3rd-party support member?"
- 🛠️ "Can we design customized support plans for a 3rd-party vendor?"
- 🏗️ "What 3rd party tools to incorporate in a multi-vendor solution?"

<p><b>BEFORE TSANet</b></p>	<p><b>It's all about access.</b></p> <p>To device procedures. To contact databases.</p>	<p><b>AFTER TSANet</b></p>		
<p><b>Before TSANet</b></p>	<ul style="list-style-type: none"> <li>• Can TSANet help to collaborate with other members?</li> <li>• How does TSANet contribute in today's collaborative support system?</li> </ul> <p>Join TSANet CEO Dennis Smeltzer and TSANet BCM Devashree Chakrabarti for answers to these questions and more.</p>	<p><b>After TSANet</b></p>		
<p><b>TSANet Webinar</b> <b>Tuesday, July 24, 2012</b></p>				
<p><b>Before TSANet</b></p>	<p>Two sessions available, for your convenience:</p> <table style="width: 100%;"> <tr> <td style="width: 50%;"><b>Morning (CST)</b> 9:30-10:30 a.m.</td> <td style="width: 50%;"><b>Afternoon (CST)</b> 4:00-5:30 p.m.</td> </tr> </table>	<b>Morning (CST)</b> 9:30-10:30 a.m.	<b>Afternoon (CST)</b> 4:00-5:30 p.m.	<p><b>After TSANet</b></p>
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We look forward to seeing you there!

Devashree Chakrabarti  
TSANet BCM