



## TSANet Webinar

Hello Everyone,

Would you like to know more about TSANet, the worldwide, vendor-neutral, web-based infrastructure that provides service procedure and contact database access for participating members? Well now you can!

Join TSANet CEO, Dennis Smeltzer and TSANet BOM, Devashree as they go into detail about how CSE will isolate problems in multi-vendor solutions and involve 3<sup>rd</sup> party support members in multi-vendor solutions. Moreover, how we can design customized support plans with 3<sup>rd</sup> party vendors and improvise customer support in multi-vendor solutions. Last but not least, learn how TSANet helps collaborate with other members and how TSANet contributes in today's collaborative support system.

Join us at TSANet Webinar, Tuesday, July 24, 2012. TSANet CEO

For your convenience, the webinar will be present in two sessions.

We look forward to seeing you there.

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Devashree Chakrabarti  
TSANet BOM